Sent via e-mail, fax, hand delivery and/or U.S. Mail

March 27, 2003

Mary L. Cottrell, Secretary Department of Telecommunications and Energy One South Station Boston, MA 02110

Re: Investigation by the Department into Commonwealth Electric Company

d/b/a/ NSTAR Electric's 2002 Service Quality Report, filed pursuant to

Service Quality Standards for Electric Distribution Companies and Local

Gas Distribution Companies, D.T.E. 99-84, Att. 1, IX (June 29, 2001),

D.T.E. 03-17

Dear Ms. Cottrell:

Enclosed for filing please find an original and one copy of the Attorney General's First Set of Document and Information Requests together with a Certificate of Service.

Very truly yours,

Wilner Borgella, Jr.
Assistant Attorney General
Utilities Division
Office of the Attorney General
200 Portland Street, 4th Floor
Boston, MA 02114
(617) 727-2200 ext. 3449

WB/wb Enc.

cc: Jody Stiefel, Hearing Officer (w/enc.)

Service List (w/enc.)